Neha Fating

Contact No: +91 7587366003   **Email**: nehafating814@gmail.com

Objectives:

To obtain challenging and rewarding full time position in an organization with growth and learning opportunities in supportive, challenging work environment that would take advantage of my job experience.

PROFESSIONAL SUMMARY

- 3.2 years of programming experience as an **Oracle SQL & PLSQL Developer/production support.**
- Designed database tables, functions, procedures & cursor.
- Familiar with tools like TOAD, SQL Developer, Putty, SQL Plus, service now and BMC remedy.
- Good understanding **of ITIL and ITSM** operational processes like **Incident Management, Change Management, Problem Management**
- Interacted with the business users, collected the requirements, analyse the requirements, design and recommend solutions.
- Experience in Oracle advance SQL Programming and PL/SQL programming.
- Proficient in creation, modification and effectively use of database objects like **Tables, Analytical funtions,DML,DDL,TCL,Sequences, Indexes, Group Functions, and Views,procedure,collections,triggers,Funtions.**
- Expertise in Client-Server application development using Oracle **11g/10g, PL/SQL, SQL SQL PLUS.**

Professional Experience:

Organization   : HCL Technologies Limited.

Designation   : Analyst.

Duration   : Oct 2016 to till now

Project Experience:

Project :– DFS

Discover Financial Services, Inc. is an American financial services company, which issues the Discover Card & operates the Discover & Pulse networks & owns Diners Club International.

Responsibilities:

- Involved in development of interface programs to import parts information to inventory base tables.

- Interacted with Business Analysts and participated in user requirement sessions to analyze and gather business requirements.

- Performing Root Cause analysis and submitted Known errors.

- Working experience in rotational shifts and L1 and L2 Production support.

- Loaded the data into database tables using SQL*loader from text and excel files.

- Participate in projects related to Projects and peripheral applications, as requested. .

- Developed SQL and PL/SQL scripts to transfer tables across the schemas and databases.

- Monitoring the Database performance and take necessary action to optimize the database performance.

- Responsible for the designing the advance SQL queries, procedure, function, package, cursor,triggers,collections.

- Responsible for developing technical specifications from business requirements.

- Based on design, developing the applications and report generation using SQL, PL/SQL, Forms and Reports.

Professional Experience:

    Organization   : **Css Corp Chennai.**

    Designation   : L1 Support Engineer

    Duration   : Sept -2015 to Oct-2016.

Project Experiences:

Project :– Merck

Merck has been inventing medicines and vaccines for many of the world's most challenging diseases. It's a seventh largest pharmaceutical company by market capitalization and revenue.

Responsibilities:

- Working experience in rotational shifts and L1 Production support.
- performance related issues like high CPU utilization, Application performance, high Memory utilization.
- Working as Production Support, attending production calls, troubleshooting the application and resolving bugs.
- Monitor the backups, recovery errors, respond to the request regarding the restoration of the DB

Educational Qualification:

Qualification : **Bachelors of Engineering** (Electronics & Telecommunication)

University   : Sri Shankaracharya engineering institute, Raipur (C.G)

Personal Details:

Name   : Neha Fating

Date of Birth   : March 13th, 1993

Marital Status   : Single

Contact Address   : New Perungalathur, Chennai-600063

DECLARATION :

I hereby declare that all the details stated above are genuine to the best of my Knowledge.

Date   :   Yours Sincerely,
Place   : Chennai.   Neha Fating